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Memorandum

August 13, 2026

To: All RID Customers
From: Roosevelt Irrigation District
Subject: Temporary Saturday Office Closure – Remote Support Available

Dear RID Customers,

We want to inform you of an upcoming temporary change to our Saturday operations. Due to some staffing limitations, beginning immediately our office will be closed on Saturdays, however, our team will be available remotely from 1pm to 5pm to support your needs with any changes, account information, and placing water orders. We encourage you to continue to call the office for assistance with your water orders. Please leave us a message through our voice mail system and we will return your phone call between the hours of 1pm & 5pm on Saturdays through the duration of this temporary adjustment. For water emergencies, the on duty watermaster's phone number will also be available on the office recording. Payments may be placed through our door slot, otherwise, please make payments during the following schedule or by regular mail.

Office hours will continue as normal Sunday through Friday, 8am – 5pm.

If you have questions or concerns about this temporary adjustment to the office schedule, please call us. Thank you for your understanding and flexibility through this temporary adjustment.

Sincerely,

Roosevelt Irrigation District